Network Support Evaluation Form

Rate yourself in each area by highlighting or circling the letter on the rating scale J, PA, N, E.

- (J) Journeyman = Consistently and independently demonstrates skill.
- (PA) Proficient = Can independently demonstrate skill.
- (N) Novice = Needs minimal prompting and/or assistance to demonstrate proficiency.
- (E) Exposure = Requires significant supervision to demonstrate proficiency.

Student	Teacher	IT Services
PA	PA	Install various operating systems (Windows, Linux)
PA	PA	Use online and other resources for technical support
N	PA	Diagnose and troubleshoot computer problems
E	PA	Use Scandisk, Defrag and other Windows tools for preventative maintenance
PA	PA	Efficient use of file management
J	J	Install peripheral devices and their drivers
J	PA	Upgrade processors, memory, and peripheral devices
J	J	Install printers and drivers
N	N	Cable construction and troubleshooting
PA	PA	Basic knowledge of connecting devices to networks and cloud (smartphones, iPads, computers, tablets)
N	N	Active Directory and Group Policy management
Student	Teacher	Network Support
N	N	Setup a simple home or small business network
E	N	Understand the OSI model and network connectivity
Е	Е	Setup and troubleshoot security problems
N	N	Setup and maintain virtual machines
Е	N	Basic use of Powershell
E	E	Using the command line and creating batch files
N	N	Basic IP addressing and subnetting

PΑ

PΑ

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Student	Teacher	Workplace Skills	
PA	PA	Teamwork : Contributes to the success of the team, assists others, negotiates diplomatic solutions and requests help when in need	
PA	PA	Leadership : Identifies "big picture" issues and his or her role in fulfilling and motivating others to complete the mission of the workplace or project	
J	PA	Communication : Listens, follows directions, speaks, reads, interprets, and writes effectively within the workplace setting	
PA	PA	Decision-Making : Selects and uses various resources to analyze and resolve tasks, problems and situations	
PA	PA	Multicultural Sensitivity and Awareness : Works well with all customers and coworkers through understanding multiple perspectives	
PA	PA	Planning, Organizing, and Management: Organizes and implements a plan of work	
Student	Teacher	Personal Skills	
PA	PA	Integrity: Abides by workplace/school policies; demonstrates honesty and reliability	
N	N	Work Ethic : Comes to work/school every day on time, is willing to take direction, and is motivated to accomplish the task at hand	
N	N	Professionalism : Dresses appropriately and uses language and manners suitable to the workplace	
PA	PA	Responsibility: Takes accountability for own actions and decisions	
J	PA	Adaptability/Flexibility: Able to change to fit new and different circumstances and environments including customers and coworkers	
N	E	Self-Motivation/Innovation: Contributes new ideas and works with initiative	
Student	Teacher	Technical Skills	
PA	PA	Computer and Technology Literacy: Uses computers, file management techniques, devices, services, applications, the internet, and software/programs effectively	
PA	PA	Job-Specific Skills : Selects and safely uses technological resources to accomplish work responsibilities in a productive manner	
J	J	Safety and Health: Follows safety guidelines and manages personal health	
DΛ	DΛ	Service Orientation: Identifies and addresses the needs of all customers; provides	

helpful, courteous, and knowledgeable service

Professional Development: Continually acquires new industry-related information,

improves professional skills, and seeks promotion including preparing to apply for a job



Audit Report For Network Support Checklist (Connor Winn)

Created 03/25/2025

Submission ID kbobwiZPO87gPhJRNal4xoMh31lRu34W0JdZjcWhyxb3Fl7vfo

Submission History

Form submitted with Nathan Bushard (nathan.bushard@mtchs.org) and Connor Winn (connorw.2026@mtchs.org) as the signers

03/25/2025 08:53 AM - IP Address: 2600:1900:0:3502::600,172.68.245.73

Sent to Connor Winn (connorw.2026@mtchs.org) for signature 03/25/2025 08:53 AM - IP Address: 2600:1900:0:3502::600,172.68.245.73

Email was delivered to Connor Winn (connorw.2026@mtchs.org)
03/25/2025 08:53 AM - IP Address: 35.212.207.146,172.71.147.127

Viewed by Connor Winn (connorw.2026@mtchs.org) 03/25/2025 08:55 AM - IP Address: 2607:fb91:24af:cd37:d1fd:861f:c9b9:800c,172.68.2.95

Viewed by Connor Winn (connorw.2026@mtchs.org) 03/25/2025 08:55 AM - IP Address: 64.222.212.199,162.158.10.243

Signed by Connor Winn (connorw.2026@mtchs.org)
03/25/2025 09:00 AM - IP Address: 2607:fb91:24af:cd37:d1fd:861f:c9b9:800c,172.68.2.95

Sent to Nathan Bushard (nathan.bushard@mtchs.org) for signature 03/25/2025 09:00 AM - IP Address: 0.1.0.2

Viewed by Connor Winn (connorw.2026@mtchs.org) 03/25/2025 09:00 AM - IP Address: 2607:fb91:24af:cd37:d1fd:861f:c9b9:800c,172.68.2.95

Email was delivered to Nathan Bushard (nathan.bushard@mtchs.org)
03/25/2025 09:01 AM - IP Address: 35.212.32.233,172.70.34.35

• Viewed by Nathan Bushard (nathan.bushard@mtchs.org)
03/25/2025 02:22 PM - IP Address: 2607:fb90:b707:ac7:2056:f226:9090:ed89,162.158.41.23

Signed by Nathan Bushard (nathan.bushard@mtchs.org)
03/25/2025 02:39 PM - IP Address: 2607:fb90:b707:ac7:b973:1aaf:cd67:61ce,172.71.150.3

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